

# Medico Legal Issues in Healthcare Management

April 16 - 20, 2018



Executive Education  
Indian Institute of Management Ahmedabad

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## Introduction

The medical profession is a noble profession and it is exciting to think about its relationship with the law – legal profession, interestingly, is also considered to be a noble profession – and its intricacies in a fast developing and evolving world, with the norms governing this relationship fast changing with the passage of time. The most intriguing aspect is the conduct of the highly trained medical professional – the doctor – and the entire team including the hospital staff and management. With aspirations becoming higher and the role of the public hospitals changing, private hospitals have tried to fill the huge gap between demand and supply. At times a number of issues are raised due to friction between rights – fundamental rights as provided in the Constitution of India, rights created by a contract, rights as a consumer, rights as a citizen of India, rights as a patient – and the corresponding duties of the State, hospitals – both public and private, doctors, and others related to health care. It becomes extremely difficult for the judges in courts to draw the line between the acceptable and unacceptable conduct in the eyes of law.

## Objectives

The purpose of this Executive Education Programme is to discuss the relevant issues in a class-room setting so that the participants learn from the rich discussion – facilitated by the instructor – in the class. The endeavour shall be to deal with all the significant topics. Issues related to legal aspects are primarily the constitutional mandate, medical negligence and consumer protection. There are other evolving issues like organ donation and law related to it, euthanasia, new developments in biotechnology, surrogate motherhood, sex determination of foetus, sperm donation and preservation, medical tourism, etc. The module shall

focus on the issues related to medical negligence, principal-agent relationship between hospital and doctors, consumer law development and all this within the legal framework defined by the Constitution of India, and interpreted by the courts from time to time.

## Programme Highlights

It shall mainly be a study of the judgements pronounced by different courts in India and elsewhere. The focus shall be on the developments in this field in the last two - three decades, particularly since the consumer protection law came into effect in India, resulting in more accountability, and unfortunately, at times harassment for medical professionals.

## Participants' Profile

For anyone related to health, medicine, hospitals and policy formulation. It includes doctors, hospital administrators – both public and private, government officials involved with health and related issues, legal professionals handling medico-legal matters, NGOs working in this area, charitable trusts operating hospitals, legislative members and government officials responsible for policy formulation and execution, pharmaceutical companies, hospital staff, etc.

## Pedagogy

The pedagogy will include lectures, case studies, group discussion and exercises.

## Faculty

- Agarwal, Anurag K. (Faculty Chair)  
Email: akagarwal@iima.ac.in
- Chandwani, Rajesh
- Ramani, K. V.
- Guest Faculty – subject matter experts



## Nominations and Inquiries

Nominations should reach the Executive Education Office latest by **April 2, 2018**. The last date for early bird discount is **March 26, 2018**.

Organisational sponsorship is generally required, but can be waived in case the participant is likely to gain significantly from the programme for personal improvement or greater job effectiveness.

All nominations are subject to review and approval by the programme faculty (usually after the due date for receiving nominations). A formal acceptance letter will be sent to selected nominees accordingly. Nominees are requested to make their travel plans only after receiving the acceptance letter.

For nomination forms and more information, please contact:

### Executive Education

Indian Institute of Management Ahmedabad  
Vastrapur, Ahmedabad 380 015.

Phone: +91-79-6632 4461 to 69 and 4472 to 77

Fax: +91-79-2630 0352 (ExEd)/ 2630 6896 (General)

Email: [exed@iima.ac.in](mailto:exed@iima.ac.in)

Website: [www.iima.ac.in/exed](http://www.iima.ac.in/exed)

## Certificate

A certificate of participation will be issued to the participants at the end, subject to attending all the sessions of the programme.

## Venue and Accommodation

The programme will be held at the Indian Institute of Management Ahmedabad. Participants would get a full board and air-conditioned single room accommodation on the Institute campus.

IIMA norms do not allow participants to have guests stay with them during the programme.

## Programme Fee and Payment

**INR 1,20,000 plus 18% GST per person** for participants from India and its equivalent in US Dollars for participants from other countries. The fee includes tuition fees, programme materials, boarding and lodging.



The programme fee should be received by the Executive Education Office latest by **April 2, 2018**. In case of cancellations, the fee will be refunded only if a request is received at least 15 days prior to the start of the programme. If a nomination is not accepted, the fee will be refunded to the person/organisation concerned.

The programme fee can be paid in one of these two ways:

### [A] Electronic Fund Transfer:

1. Name of Beneficiary:  
**Indian Institute of Management Ahmedabad**
2. Savings Bank A/c No. 9369EEP, YES Bank Limited, C. G. Road Branch, Ahmedabad  
(IFSC: YESB0000007, SWIFT Code: YESBINBB)
3. Name of Remitter: \_\_\_\_\_ (Please mention the name of the sponsoring organisation)
4. Purpose of Remittance:  
**Medico Legal Issues in Healthcare Management**
5. IIMA Permanent Account Number (PAN):  
AAATI1247F
6. IIMA Tax Deduction Account Number (TAN):  
AHMI00189A
7. IIMA GST Registration Number:  
24AAATI1247F1Z4 (SAC: 999293)

After making the payment, please email us the complete transaction details immediately so that we can link your remittance with your nomination.

### [B] Payment Gateway

For more information, please visit the respective programmes in our website ([www.iima.ac.in/exed](http://www.iima.ac.in/exed)).

## Discount

**Early Bird Discount:** Nominations received with payments on or before **March 26, 2018** will be entitled to an early bird discount of 7%. Early submission of fee and nomination does not however guarantee acceptance of the application.

**Group Discount:** Any organisation sponsoring four or more participants will be entitled to a discount of 7% on the total fee payable provided that at least four participants actually attend the programme. Organisations can avail themselves of both the discounts subject to a maximum overall discount of 10%.

Any organisation sponsoring 25 or more participants across all the programmes in one academic year will be entitled to an overall discount of 15% on the programme fee payable.

The above discounts will be applicable only when the requisite numbers of participants actually attend the programmes.

## Alumni Association

Participants who are attending short-duration Executive Education Programmes for the first time, on or after April 1, 2012, will have to attend for a total of 21 days in one or more programmes in order to be eligible for alumni status and the alumni identity card, both of which will be awarded on the payment of a one-time alumni fee of INR 10,000.

## Indian Institute of Management Ahmedabad (IIMA)

IIMA was set up by the Government of India in collaboration with the Government of Gujarat and Indian industry as an autonomous institution in 1961. The Institute provides education, training, consulting and research facilities in management.

### Centre for Management of Health Services (CMHS)

IIMA's involvement in the health sector started with the establishment of the Public Systems Group in 1975. In the initial period, our research focused on the management of primary healthcare services and family planning. We expanded our research activities to include the management of secondary healthcare services in the 80s and to tertiary healthcare services in the 90s. Subsequently we added Healthcare Insurance and related topics in our contributions to the health sector.

Centre for Management of Health Services (CMHS) was setup in June 2004 in recognition of IIMA's contributions to the health sector in the past and the felt need to strengthen the management of health sector in the context of socio-economic developments of our country. The overall objectives of CMHS are to address the managerial challenges in the delivery of health services to respond to the needs of different segments of our population efficiently and effectively, build institutions of excellence in the health sector, and influence health policies and wider environments.

CMHS has carried out research projects focused on Health Policy and Planning, Governance and management challenges in the health sector, Hospital Management, Clinical Lab management, Imaging lab management, Maternal Health, HIV/ AIDS, Infection Control, Urban Health, Cancer Care, Management Capacity Assessment, etc. Some of the Highlights of our contributions include:

- 1 text book in Hospital Management
- 2 edited books and 7 chapters in books
- 59 articles in refereed journals
- 2 International Conference
- 2 Summer school
- 66 working papers/monographs
- 54 presentations in conferences/seminars
- 29 case studies
- Few Workshops
- Seminar Speaker Series

### CMHS intend to conduct research, develop cases and do capacity building activities in the following areas:

- Improvement of healthcare service delivery (particularly in the public sector) by working in partnership with Central and State governments.
- Understanding the linkages of the healthcare sector with the Pharmaceutical sector and Medical equipment sector for strengthening healthcare delivery.
- Understanding the medico-legal issues and their impact on healthcare service providers and consumers.
- Examining the health insurance and healthcare financing models to enhance their effectiveness.
- Understanding the drivers and roadblocks for adoption of quality management and lean management practices in Indian healthcare delivery facilities.
- Understanding the impact of quality improvement methodologies such as Six Sigma in improving healthcare service delivery.
- Examining the role of Healthcare data analytics for lowering costs and improving customer value in the Indian context.



कार्यकारी शिक्षा  
भारतीय प्रबंध संस्थान अहमदाबाद

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